2024 Annual

WATER QUALITY REPORT

JERSEYVILLE
PWS ID: IL0830250

QUALITY. ONE MORE WAY
WE KEEP LIFE FLOWING.

ILLINOIS
AMERICAN WATER

WE KEEP LIFE FLOWING®

What is a **Consumer Confidence Report (CCR)**

Once again, we proudly present our Annual Water Quality Report, also referred to as a Consumer Confidence Report (CCR). CCRs let consumers know what contaminants, if any, were detected in their drinking water as well as related potential health effects. CCRs also include details about where your water comes from and how it is treated. Additionally, they educate customers on what it takes to deliver safe drinking water and highlight the need to protect drinking water sources.

We are committed to delivering high quality drinking water service. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, environmental compliance, sustainability and community education while continuing to serve the needs of all our water users.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-422-2782.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-422-2782.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-422-2782.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-422-2782** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-422-2782** र हमें काल करें।

Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-422-2782.

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-422-2782.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-422-2782.

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A message from **Illinois American Water's President**

Dear Illinois American Water Customer,

Water provided to you directly by Illinois American Water during 2024 met all quality and regulatory standards. Our team takes great pride in the vital role we play to provide quality water and quality service to you and your community.

We provide quality water service to more than 1.3 million residents of approximately 148 communities in Illinois. Water service is essential in every community. Safe, reliable drinking water is a key ingredient for your morning coffee, meals, showers, gardens, household chores and more. It is an important tool for local firefighters, manufacturers, hospitals, medical treatment facilities and small business owners. Delivering high-quality water service to keep life flowing in your community remains our top priority.

I hope our dedication to you shines through in this 2024 Consumer Confidence Report that details the source and quality of your drinking water. I am proud of our dedicated employees who deliver quality water and service to you, our valued customers.

A few important facts:

- We monitor and test your water, not only at our water treatment plants, but at multiple points throughout our water systems in a community. We test for about 100 regulated contaminants as required by Illinois Environmental Protection Agency and federal drinking water standards.
- Statewide, we continue to invest strategically in the water and wastewater infrastructure of the communities we serve in Illinois. These investments focus on water quality, water pressure, system security and service reliability for our customers. In 2024, we invested $277.6 million in water and wastewater system improvements. Since 2013, we have invested approximately $2 billion to address aging infrastructure, safety and regulatory requirements.
- Investments include the replacement of aging water and wastewater pipelines and upgrading storage tanks, wells, pumping stations, hydrants, meters, wastewater plants, and more across the state. This includes the ongoing replacement of lead water service lines as well as improvements to water treatment facilities.

We are proud to be your water company.

Sincerely,

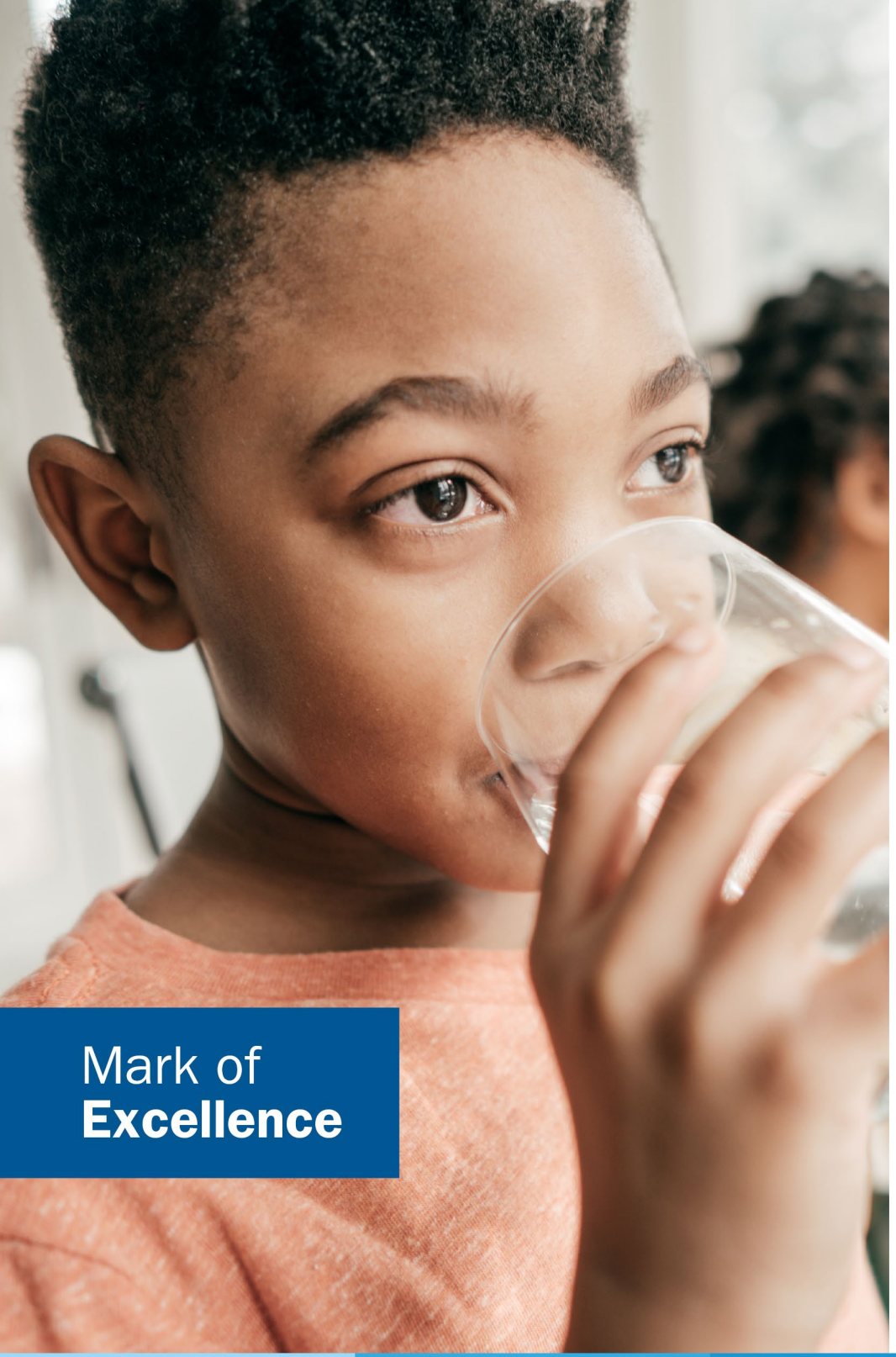
Rebecca Losli, P.E.

President, Illinois American Water

This report contains important information about your drinking water. Translate it or speak with someone who understands it at (800) 422-2782, Monday-Friday, 7 a.m. to 7 p.m.

ATTENTION: Landlords and Apartment Owners

Please share a copy of this notice with your tenants. It includes important information about their drinking water quality.



Mark of **Excellence**

EVERY STEP OF THE WAY.

Our team monitors and tests your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems. **In fact, American Water performs over one million tests annually for more than 90 regulated contaminants, nationwide.**

EXPERTISE. RECOGNIZED AT THE HIGHEST LEVEL.

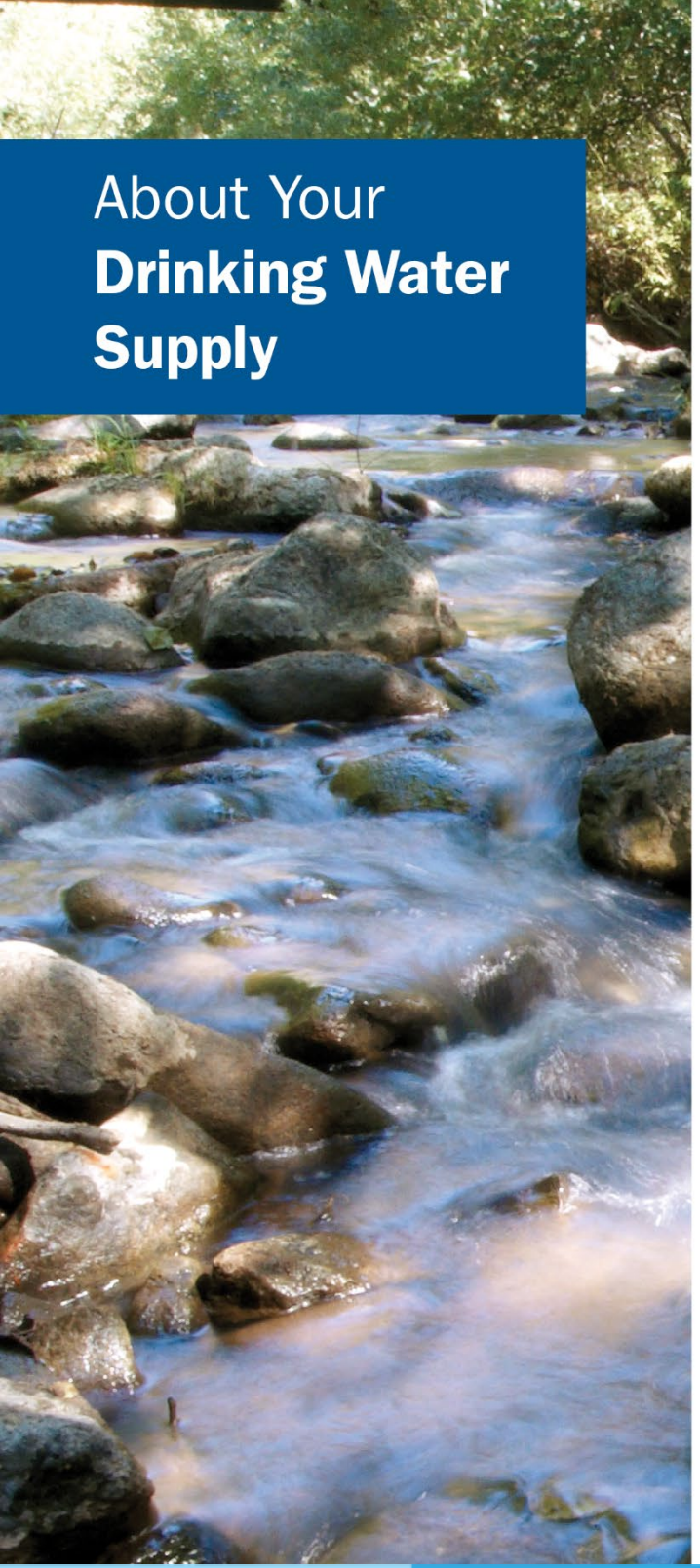
American Water is an expert in water quality testing, compliance and treatment and has established industry-leading water testing facilities. Our dedicated team of scientists and researchers are committed to finding solutions for water quality challenges and implementing new technologies. American Water is recognized as an industry leader in water quality and works cooperatively with the EPA so that drinking water standards and new regulations produce benefits for customers and public water suppliers. American Water has earned awards from the EPA's Partnership for Safe Water as well as awards for superior water quality from state regulators, industry organizations, individual communities, and government and environmental agencies.

WATER QUALITY. DOWN TO A SCIENCE.

Our team also has access to American Water's Central Laboratory in Belleville, Illinois, which conducts sophisticated drinking water testing and analysis. American Water scientists refine testing procedures, innovate new methods, and set new standards for detecting potentially new contaminants—even before regulations are in place.

MAINTAINING QUALITY FOR FUTURE GENERATIONS.

Just as Illinois American Water are investing in research and testing, we also understand the importance of investing in the infrastructure that provides high-quality water service to you. Last year alone, **we invested more than $277 million to improve our water and wastewater treatment and pipeline systems.**



About Your **Drinking Water Supply**

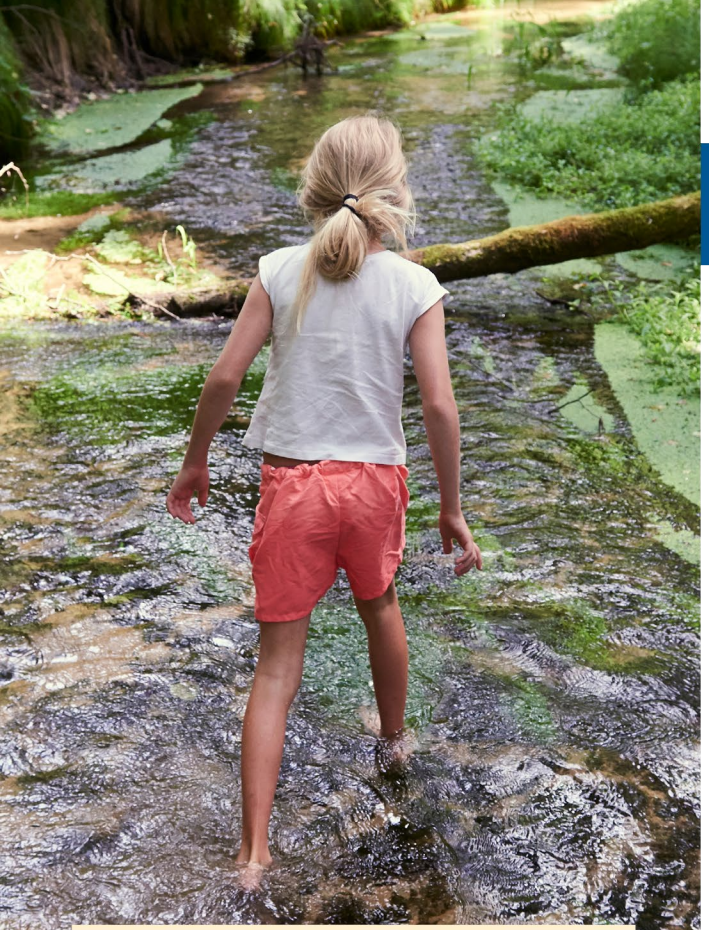
WHERE YOUR WATER COMES FROM

WHERE YOUR WATER COMES FROM

Illinois American Water's Jerseyville District source water is groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Based on information from the Illinois EPA's Well Site Survey published in 1992, one potential source of groundwater contamination was identified. This potential source is an electrical generator/substation. Due to the location of non- point sources related to agricultural land use, the IEPA has determined that Jerseyville's Wells #1-3 are susceptible to IOC and SOC contamination, but not VOC contamination. These parameters are routinely monitored in the plant effluent water to make sure levels remain low or not detectable.

The IEPA has completed a source water assessment for this system and a copy is available upon request by calling Rich Stonebarger, Water Quality Sr Supervisor, at 618-796-9639. To view a summary version of the completed Source Water Assessments, you may access the IEPA website at: http://dataservices.epa.illinois.gov/swap/factsheet.aspx



SPECIAL HEALTH INFORMATION

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

What are the **Sources of Contaminants**?

To provide tap water that is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, aquifers and/or groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER INCLUDE:	
Microbial Contaminants	such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic Contaminants	such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and Herbicides	which may come from a variety of sources, such as agriculture, urban storm water runoff, and residential uses.
Organic Chemical Contaminants	including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
Radioactive Contaminants	which can be naturally occurring or be the result of oil and gas production and mining activities.

Protecting **Your Drinking Water Supply**

Protecting drinking water at its source is an important part of the process to treat and deliver high quality water. It takes a community effort to protect our shared water resources. This includes utilities, businesses, residents, government agencies and organizations. Everyone who lives, works, and plays in the area has a role and stake in clean water supplies.

WHAT CAN YOU DO?

Quality drinking water starts upstream. Everyone can help maintain and improve drinking water supplies through the following actions:

- Properly dispose of pharmaceuticals, household chemicals, oils and paints. Materials can impact water ways if poured down the drain, flushed down the toilet, or dumped on the ground.
- Check for leaks from automobiles and heating fuel tanks. Clean up any spills using an absorbent material like cat litter. Sweep up the material and put it in a sealed bag. Check with the local refuse facility for proper disposal.
- Clean up after your pets and limit the use of fertilizers and pesticides.
- Take part in watershed activities.

Report any spills, illegal dumping or suspicious activity to Illinois Environmental Protection Agency: https://epa.illinois.gov/ or (217) 782-3397.

FOR MORE INFORMATION

To learn more about your water supply and local activities, visit us online at illinoisamwater.com. If you would like to provide input on source water protection and related activities, please call 800-422-2782 and ask to be put in contact with the water quality source water protection lead.

WHAT ARE WE DOING?

Our priority is to provide reliable, quality drinking water service for customers. The source of supply is an important part of that mission. We work to understand and reduce potential risks to your drinking water supply.

Here are a few of the efforts underway to protect our shared water resources:

Community Involvement: We have a proactive public outreach program to help spread the word and get people involved. This includes school education, contests, and other community activities.

Environmental Grant Program: Each year, we fund projects that improve water resources in our local communities.

Pharmaceutical Collection: We sponsor drop box locations across the Commonwealth for residents to safely dispose of unwanted drugs for free. This helps keep pharmaceutical products from entering water supplies.

Protect Our Watersheds Art Contest: Open to third, fourth, and fifth graders, the contest encourages students to use their artistic skills to express the importance of water service.

We also take a green approach to our operations. We recycle to reduce waste, use solar to generate power, partner with farmers to apply residuals and biosolids, and more.

Every Drop **Counts**

Six Simple Steps to **Save Water**

Fix any leaking faucets.
One drop every 2 seconds from a leaky faucet wastes 2 gallons of water every day. That's water — and money — down the drain.

Don't let faucets run when brushing, shaving, or washing the dishes. Just turning off the water while you brush can save 200 gallons a month.

Run washing machines and dishwashers only when they are full, or select the properly-sized wash cycle for the current laundry load.

Install water-saving shower heads and faucet aerators in the bathroom and kitchen (available at most home improvement stores and some supermarkets).

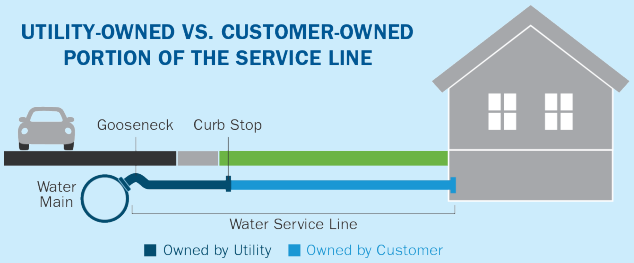
Don't wash your car at home. A car wash uses much less water and often recycles it, too.

Turn off automatic lawn and garden sprinklers when it's raining outside and at the end of the growing season.

About **Lead**

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Illinois American Water is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Illinois American Water at leadfreeIL@amwater.com Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at http://www.epa.gov/safewater/lead.

UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

The most common source of lead in tap water is from the customer's plumbing and their service line.

The utility-owned water mains are not made of lead; however, the water service line that carries the water from the water main in the street to your home could be. Homeowners' service lines may be made of lead, copper, galvanized steel or plastic. You can assess your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve.

REDUCING YOUR POTENTIAL EXPOSURE

You cannot see, smell or taste lead, and boiling water will not remove lead. Here are steps you can take to reduce your potential exposure if lead exists in your home plumbing.

CHECK YOUR PLUMBING AND SERVICE LINE

If you live in an older home, consider having a licensed plumber check your plumbing for lead. If your service line is made of lead, and you're planning to replace it, be sure to contact us at leadfreeIL@amwater.com

1. **Flush your taps.** The longer the water lies dormant in your home's plumbing, the more lead it might contain. If the water in your faucet has gone unused for more than six hours, flush the tap with cold water for 30 seconds to two minutes before drinking or using it to cook. To conserve water, catch the running water and use it to water your plants.

2. **Use cold water for drinking and cooking.** Hot water has the potential to contain more lead than cold water. If hot water is needed for cooking, heat cold water on the stove or in the microwave.

3. **Routinely remove and clean all faucet aerators.**

4. **Look for the "Lead Free" label** when replacing or installing plumbing fixtures.

5. **Follow manufacturer's instructions for replacing water filters** in household appliances, such as refrigerators and ice makers, as well as home water treatment units and pitchers. Look for NSF 53 certified filters.

6. **Flush after plumbing changes.** Changes to your service line, meter, or interior plumbing may result in sediment, possibly containing lead, in your water supply. Remove the strainers from each faucet and run the water for 3 to 5 minutes.

Determining Your **Service Line Material**

Homeowners' service lines are most commonly made of lead, copper, galvanized steel or plastic. Homes built before 1930 are more likely to have lead plumbing systems.

There are different ways that you can determine if you have a lead service line.

- You can access your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve and identify the pipe material using the chart on the right.
- A licensed and insured plumber can inspect your pipes and plumbing.
- Lead test kits can be purchased at local hardware and home improvement stores. These kits are used to test paint, but can also be used to test pipe – not the water inside. Look for an EPA recognized kit. Wash your hands after inspecting plumbing and pipes.

TYPES OF PIPE

	• Galvanized: A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.
	• Copper: The color of a copper penny.
	• Plastic: Usually white, rigid pipe that is jointed to water supply piping with a clamp. Note: It can be other colors, including blue and black.
	• Lead: A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will not cling to lead pipes.

YOUR SERVICE LINE MATERIAL

At Illinois American Water, providing safe, reliable water service is our top priority. In January 2022, the state of Illinois enacted legislation that requires all water providers to share with customers the material of the utility-owned and customer-owned service lines that provide water to their property, notify customers with service lines that are lead or galvanized steel, and replace them.

To support this initiative, Illinois American Water has inventoried service lines throughout our distribution system and created an interactive map to help our customers learn about or identify their service line material. To access the inventory map and learn about the next steps please visit https://www.amwater.com/ilaw/Water-Quality/Lead-And-Drinking-Water/

Please note: if your service lines contain lead, it does not mean you cannot use water as you normally do. Illinois American Water tests for lead in drinking water and our water meets state and federal water quality regulations, including those set for lead. For added protection and to comply with the new legislation, we will be removing lead and lead/galvanized piping from service lines over time. For more information on lead in drinking water, please visit https://www.amwater.com/ilaw/Water-Quality/Lead-And-Drinking-Water/

Important Information About **Drinking Water**

IMPORTANT HEALTH INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

If you have any questions, please call Illinois American Water's Customer Service Center at (800) 422-2782.

Important Information About **Drinking Water**

PFAS

Per- and polyfluoroalkyl substances (PFAS) are manufactured chemicals used in many household products including nonstick cookware (e.g., Teflon™), stain repellants (e.g., Scotchgard™), and waterproofing (e.g., GORE-TEX™). They are also used in industrial applications such as in firefighting foams and electronics production. There are thousands of PFAS chemicals, and they persist in the environment. Two well-known PFAS chemicals are perfluorooctanoic acid (PFOA) and perfluorooctane sulfonic acid (PFOS). These were phased out of production in the United States and replaced by hexafluoropropylene oxide-dimer acid (commonly known as GenX), perfluorobutane sulfonic acid (PFBS) and others.

Illinois American Water has performed sampling to better understand occurrence of certain PFAS in drinking water sources. This sampling allows us to be better prepared as U.S. EPA has finalized drinking water standards for six PFAS chemicals. For more information on the PFAS drinking water standards, please visit https://www.epa.gov/sdwa/and-polyfluoroalkyl-substances-pfas Additionally, in 2023 we began testing our drinking water for 29 PFAS chemicals through our participation in the U.S. EPA Unregulated Contaminant Monitoring Rule program, or UCMR. Through the UCMR program, water systems collect data on a group of contaminants that are currently not regulated in drinking water at the federal level. U.S. EPA uses this information when deciding if it needs to create new drinking water limits.

The science and regulation of PFAS and other contaminants is always evolving, and Illinois American Water strives to be a leader in research and development. PFAS contamination is one of the most rapidly changing areas in the drinking water field. We have invested in our own independent research, as well as engaging with other experts in the field to understand PFAS occurrence in the environment. We are also actively assessing treatment technologies that can effectively remove PFAS from drinking water, because we believe that investment in research is critically important to addressing this issue.

IL EPA established Health Advisory Levels for several PFAS analytes. For more information about PFAS health advisories https://epa.illinois.gov/topics/water-quality/pfas/pfas-healthadvisory.html

Our scientists and engineers are experts in addressing this important issue and have a long history of researching and addressing contaminants of concern in our water. We continue to focus on water quality and treatment technologies and processes that can effectively remove PFAS from drinking water.

Lauren Weinrich, Ph.D.
Principal Scientist,
Water Research and Development

Water Quality **Results**

WATER QUALITY STATEMENT

We are pleased to report that during calendar year 2024, the results of testing of your drinking water complied with all state and federal drinking water requirements.

For your information, we have compiled a list in the table below showing the testing of your drinking water during 2024. The Illinois Environmental Protection Agency allows us to monitor for some contaminants less than once per year because the concentration of the contaminants does not change frequently. Some of our data, though representative, are more than one year old.

Definition of Terms

These are terms that may appear in your report.

Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, that a water system must follow.

Compliance Achieved: Indicates that the levels found were all within the allowable levels as determined by the USEPA.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

LRAA: Locational Running Annual Average

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. See also Secondary Maximum Contaminant Level (SMCL).

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MREM/year: Millirems per year (a measure of radiation absorbed by the body).

MFL: Million fibers per liter.

NA: Not applicable

ND: Not detected

Nephelometric Turbidity Units (NTU): Measurement of the clarity, or turbidity, of the water.

picocuries per liter (pCi/L): Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).

parts per billion (ppb): One part substance per billion parts water, or micrograms per liter.

parts per million (ppm): One part substance per million parts water, or milligrams per liter.

parts per trillion (ppt): One part substance per trillion parts water, or nanograms per liter.

RAA: Running Annual Average

Range of Detections: The range of individual sample results, from lowest to highest, that were collected during the sample period.

Secondary Maximum Contaminant Level (SMCL): Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

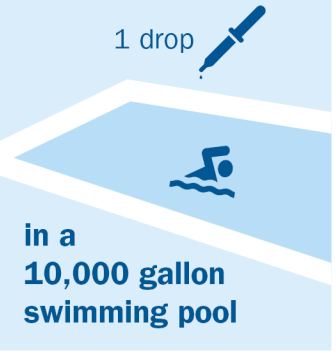
%: Percent

MEASUREMENTS

Parts Per Million

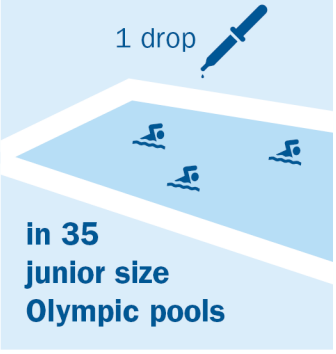
in a 10 gallon fish tank

Parts Per Billion



in a 10,000 gallon swimming pool

Parts Per Trillion



in 35 junior size Olympic pools

Water Quality **Results**

Illinois American Water conducts extensive monitoring to determine if your water meets all water quality standards. The detections of our monitoring are reported in the following tables. While most monitoring was conducted in 2024, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting the tables below, see the "Definition of Terms" on the previous page. Some unregulated substances are measured, but maximum contaminant levels have not been established by the government. These contaminants are shown for your information.

NOTE: Regulated contaminants not listed in this table were not found in the treated water supply.

COLIFORM BACTERIA

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample.	1		0	N	Naturally present in the environment.

NOTE: Coliforms are bacteria that are naturally present in the environment and are used as an indicator of the general bacteriological quality of the water. We are reporting the highest percentage of positive samples.

LEAD AND COPPER

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2024	1.3	1.3	0.103	0	ppm	N	Corrosion of household plumbing systems; Errosion of natural deposits.

Copper Range: ND to 0.976 ppm
Lead Range: ND to 5 ppb

Complete lead tap sampling data is available upon request. To request, please email leadfreeIL@amwater.com

REGULATED CONTAMINANTS

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2024	1.4	1 - 2	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2024	8	6.7 - 8.2	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2024	58	46.4 - 58.2	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

INORGANIC CONTAMINANTS

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Fluoride	2024	0.72	0.72 - 0.72	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Sodium	2024	32.5	32.5 - 32.5			ppm	N	Erosion from naturally occuring deposits. Used in water softener regeneration.

UNREGULATED CONTAMINANT MONITORING RULE

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is necessary. Every five years, the EPA issues a new list of no more than 30 unregulated contaminants to be monitored. The table below provides information on the unregulated contaminants that were detected in the water system under the current round of monitoring. There were some unregulated contaminants that were not found in samples collected from this drinking water system. As our customers, you have a right to know that this data is available. If you would like more information, please contact Rich Stonebarger, Water Quality Sr Supervisor, at 618-796-9639.

UNREGULATED CHEMICALS					
Parameter	**Year Sampled**	**Average Amount Detected**	**Range Low-High**	**U.S. EPA MCL (effective 2029)**	**Typical Source**
Lithium	2024	13.9 ppb	13.9 to 13.9 ppb	N/A	Naturally occurring with multiple commercial uses

About Us

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

Illinois American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 1.3 million people. American Water also operates a quality control and research laboratory in Belleville. For more information, visit **illinoisamwater.com** and follow us on Facebook, X and YouTube.

ILLINOIS AMERICAN WATER FACTS AT A GLANCE

- **COMMUNITIES SERVED**
  148 communities across the state
- **PEOPLE SERVED**
  Over 1.3 million people
- **EMPLOYEES**
  550+
- **WATER & WASTEWATER FACILITIES**
  18 water treatment plants
  17 wastewater treatment plants
- **AVERAGE DAILY DELIVERY**
  113 million gallons per day (MGD)
- **MILES OF PIPELINE**
  5,858 miles of water and wastewater pipeline
- **STORAGE AND TRANSMISSION**
  114 water storage facilities
  214 water and wastewater pumping stations
- **SOURCE OF SUPPLY**
  Surface Water Sources: Illinois River, Mississippi River, Ohio River, Vermillion River, Lake Michigan
  Groundwater Sources: San Koty Aquifer, Mahomet Aquifer, Glasford Aquifer

How to **Contact Us**

If you have any questions about this report, your drinking water, or service, please contact Illinois American Water's Customer Service Center Monday to Friday, 7 a.m. to 7 p.m. at 1-800-422-2782.

WATER INFORMATION SOURCES

Illinois American Water
www.illinoisamwater.com

Centers for Disease Control and Prevention
www.cdc.gov

United States Environmental Protection Agency
https://www.epa.gov/ground-water-and-drinking-water

American Water Works Association
www.drinktap.org

Illinois Environmental Protection Agency (IEPA)
https://epa.illinois.gov/

Safe Drinking Water Hotline: 800-426-4791
https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-hotline

Envirofacts
Access to U.S. environmental data
https://www3.epa.gov/enviro

Surf Your Watershed
Locate your watershed and a host of information
http://cfpub.epa.gov/surf/locate/index.cfm

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-422-2782.

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Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-422-2782.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-422-2782.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-422-2782** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-422-2782** र हमें काल करें।

Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-422-2782.

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-422-2782.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-422-2782.